
A Message to Providers about COVID-19 and Our Response

Valued Provider,

During the global outbreak of COVID-19 (coronavirus), Biologics by McKesson is doing everything we can to monitor the situation, reduce risk and keep our drug supply chains running smoothly. As always, we have your patients' needs top of mind.

We know that the potential for drug shortages or supply disruption is an area of great concern, and we are working swiftly and proactively to ensure drug supply continuity. This includes staying in close and constant communication with manufacturers to identify shortages or disruptions and securing additional and back-up product as needed.

We also have backup plans in place should the worst happen and all third-party carriers are unable to provide services.

We also want to assure you we are taking every precaution to ensure our workforce stays safe and healthy for your patients. We have implemented these measures:

- Employees are to follow CDC guidelines for staying as healthy as possible, and we have provided extra workplace hand sanitizers and antibacterial wipes for daily use
- We have asked all employees not part of the fill operations to work from home; having been through weather crises, our Biologics Care Team has a proven ability to work remotely
- We have canceled all in-person group meetings of 25 people or more
- All non-required travel has been restricted based on governmental health guidance
- We are restricting visitors to our site to only essential meetings

We expect our day-to-day policies to continue to evolve and be largely based on governmental public health guidance. We will do our part to help mitigate the spread of COVID-19 while caring for your patients.

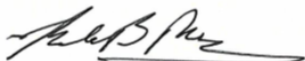
Stay Informed with These Resources:

- For updates about operations related to COVID-19, visit [McKesson.com](https://www.mckesson.com)
- For updates on the potential impact of the coronavirus to the U.S. healthcare supply chain, visit the [FDA's coronavirus web page](#) or the [CDC's coronavirus web page](#)
- As always, reach out to your Regional Practice Liaison with any questions

We'll be in touch immediately if anything changes with our drug supply or ability to ship that could affect your patients.

Thank you for your partnership and trust, and thank you for taking care of our communities, now and always.

Regards,



Rob Brown
General Manager, Biologics by McKesson