# Telemedicine Script Template

*The below can be used as a script for your phone tree or front desk/scheduler staff, or as a message on your patient portal. Please tailor as needed for your practice. Virtual appointments may not be a good fit for every patient, so make sure you’ve reviewed your communication plan with your operational team.*

For your safety and convenience, our expert team can now see patients through scheduled virtual appointments on a secure platform. Virtual appointments are only available for routine office visits and cannot be used for emergency medical care.

If you are interested in utilizing a virtual appointment for your upcoming routine office visit, let a member of your care team know. Our helpful staff will send you instructions on how to download the application to your smartphone, tablet or computer and information on next steps for your virtual visit.